

# Quick Start Guide

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Riowois

**Powering on the Soundbar**-----P1

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**AUX Connection** -----P6

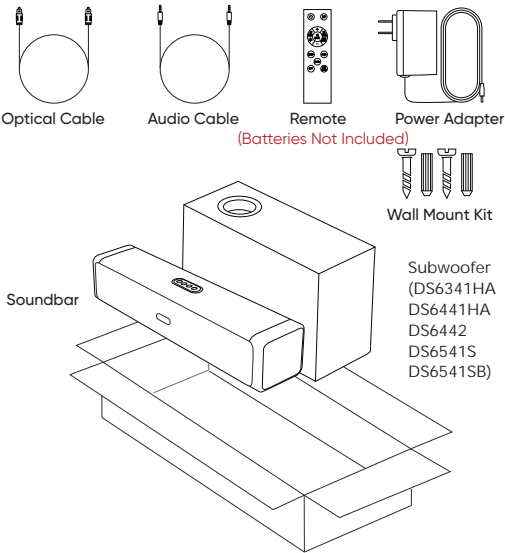
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# Power on the Soundbar

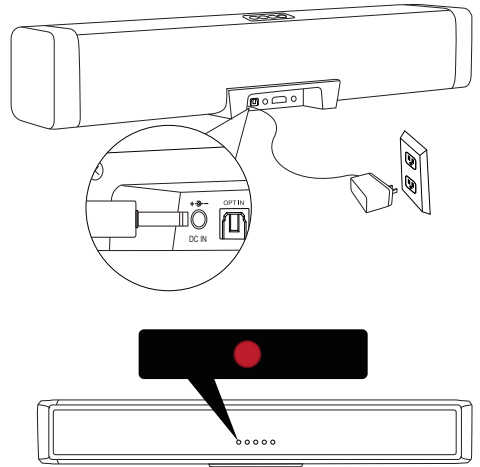
## Step 1: Carefully unpacking the carton and confirm that the following parts are included



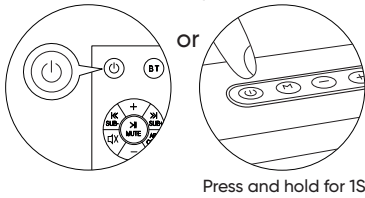
(Get a free subwoofer extension cable—just contact us!)

## Step 2: Connecting the power supply

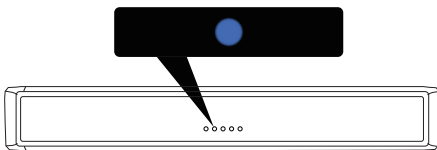
The soundbar will enter standby mode and the indicator light will turn red.



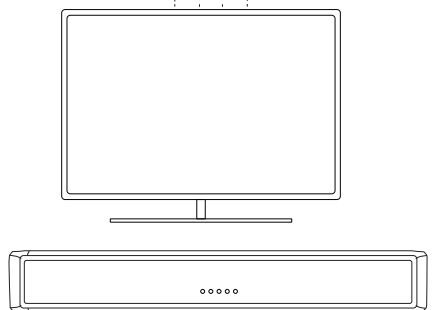
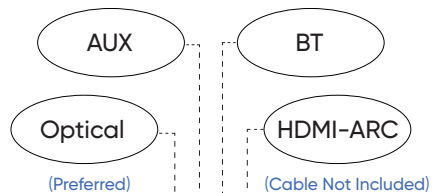
## Step 3: Powering on the soundbar and enter into Bluetooth mode (Led indicator lights on blue)



Indicator Lights on Blue



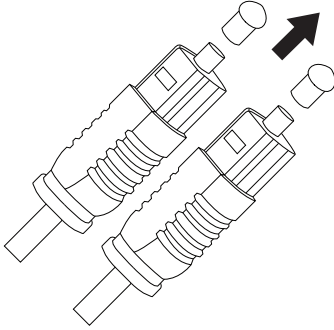
## Step 4: Selecting the appropriate method to connect the soundbar to your TV based on its outputs (Optical Preferred)



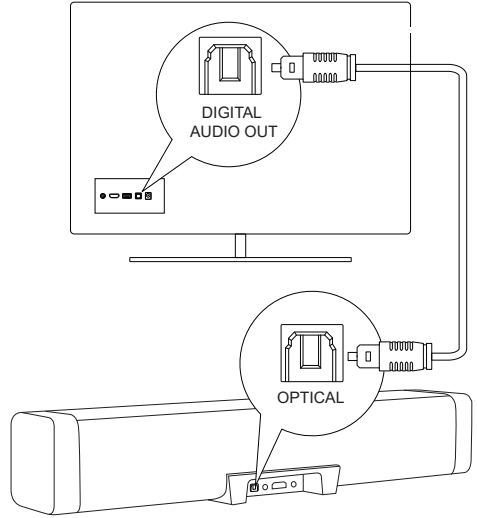
# Optical Connection

(Preferred)

**Step 1: Removing the Protective Caps from both ends of the optical cable**

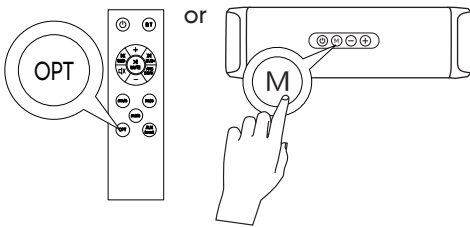


**Step 2: Connecting with Optical Cable**

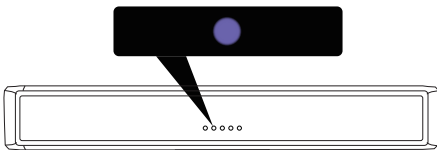


**Step 3: Switching Soundbar to Optical Mode**

Press M button on top of soundbar or OPT button on remote to switch to OPT mode.



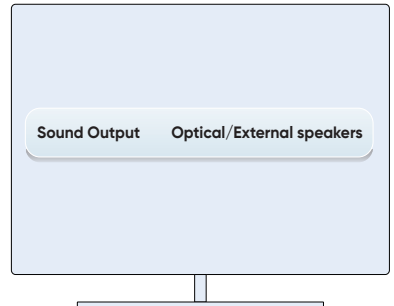
Indicator Lights on Purple



**Step 4: Setting TV Sound Output to Optical**

Settings>Sound>Sound Output> Optical /external speakers.

Different TV brands have varying setup procedures, please refer to your TV's owner's guide for the appropriate setup instructions.



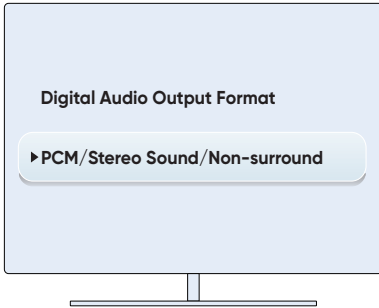
# Optical Connection

(Preferred)

## Step 5: Changing Digital Audio Output format to PCM/Stereo Sound/Non-surround

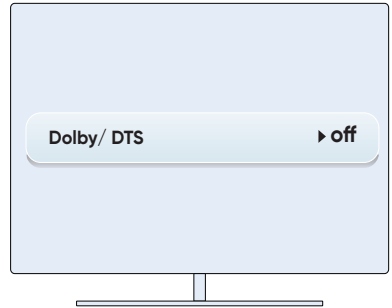
Settings > Sound > Expert Settings > Digital Output Audio Format > PCM/Stereo Sound/Non-surround.

Different TV brands have varying setup procedures, please refer to your TV's owner's guide for the appropriate setup instructions.



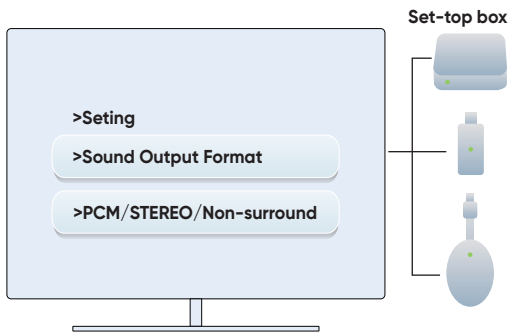
## Step 6: Disabling the Dolby/DTS of TV

To avoid silent or noisy output from the soundbar, please disable the Dolby/ DTS on your TV.



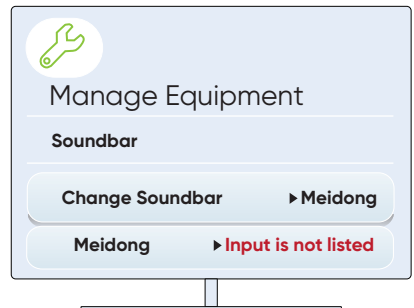
## Step 7:

For streaming devices (e.g., ROKU Box, Fire Stick, etc.), you must also set the audio output format to "PCM/ Stereo/Non-Surround" in the settings. Otherwise, there may be static noise or no sound at all.



## Step 8: Compatible with Fire TV remote

If you are using a Fire TV stick, follow these steps to control the soundbar with your TV remote: Equipment Control>Manage Equipment>Soundbar>Change Soundbar>Meidong>Input is not listed .

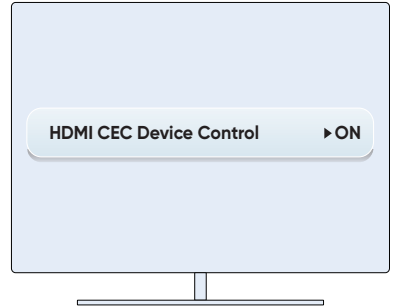
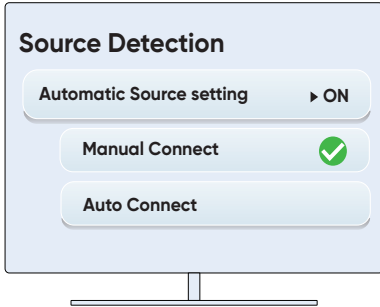


# HDMI-ARC Connection

**Step 1: Powering on the TV and turning on the source detection in TV setting**

**Step 2: Turning on HDMI-CEC/HDMI Devices Control on TV Settings**

Caution! Please switch to manual source detection If there are choices.

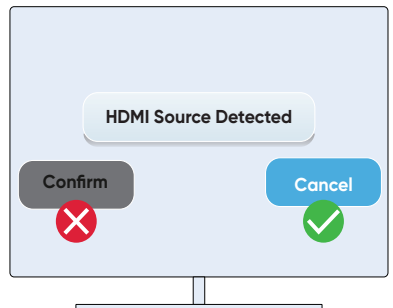
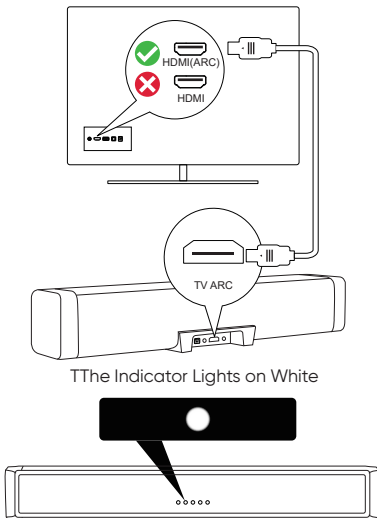


**Step 3: Connecting the HDMI ARC Cable (cable not included)**

**Step 4: Please choose "Cancel" if "HDMI Source Detected" pops up on TV screen**

Caution! please do connect HDMI ARC cable after the first two steps are done.

Different TV brands have varying setup procedures, please refer to your TV's owner's guide for the appropriate setup instructions.

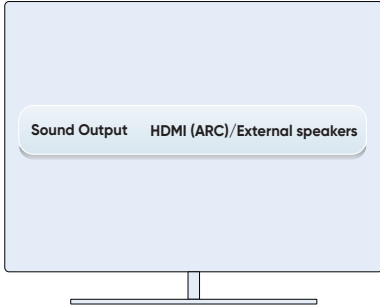


# HDMI-ARC Connection

## Step 5: Setting TV Sound Output to HDMI(ARC)

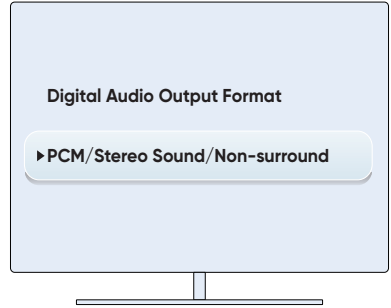
Settings > Sound > Sound Output> HDMI(ARC)/External speakers.

Different TV brands have varying setup procedures, please refer to your TV's owner's guide for the appropriate setup instructions



## Step 6: Setting TV Digital Audio Output Format to PCM/Stereo Sound/Non-surround

Settings > Sound > Expert Settings > Digital Output Audio Format > PCM/Stereo Sound/Non-surround. Different TV brands have varying setup procedures, please refer to your TV's owner's guide for the appropriate setup instructions



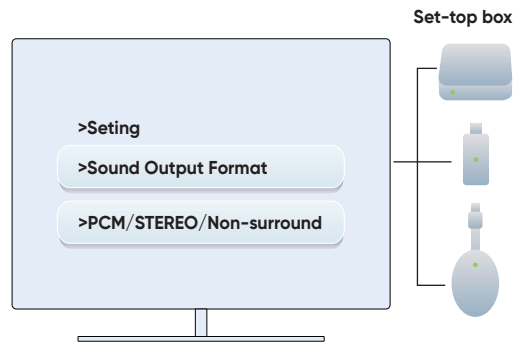
## Step 7: Disabling the Dolby/DTS of TV

To avoid silent or noisy output from the soundbar, please disable the Dolby/ DTS on your TV.



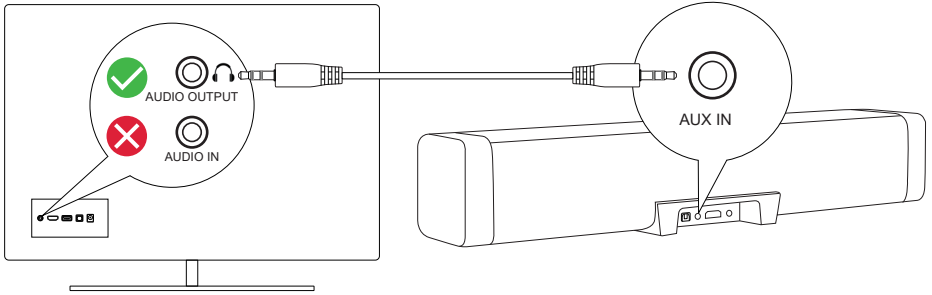
## Step 8:

For streaming devices (e.g., ROKU Box, Fire Stick, etc.), you must also set the audio output format to "PCM/ Stereo/Non-Surround" in the settings. Otherwise, there may be static noise or no sound at all.



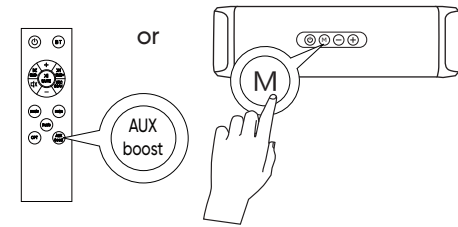
# AUX Connection

## Step 1: Connecting the Audio Cable

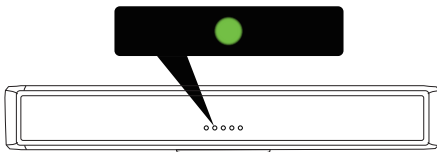


## Step 2: Switching the Soundbar to AUX Mode

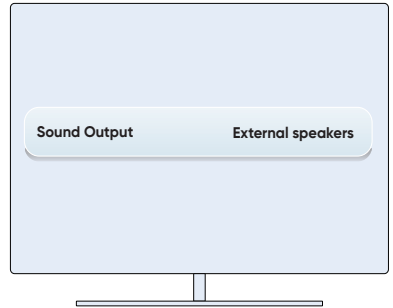
Pressing M button on top of soundbar or AUX button on remote to switch to AUX mode.



Indicator Lights on Green



## Step 3: Setting TV Sound Output to External Speakers

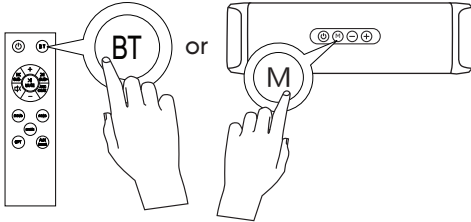


# Bluetooth Connection

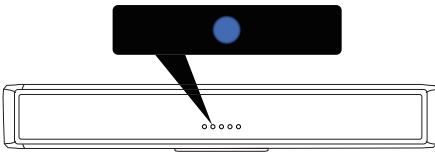
Please make sure that your audio source devices are built with Bluetooth transmitter/output like smartphones, TVs and PCs, rather than a Bluetooth receiver/input like Bluetooth headphones, record players with speakers and Bluetooth speakers etc.

## Step 1: Switching the Soundbar to Bluetooth Mode

Pressing M button on top of soundbar or BT button on remote to switch to BT mode.



Indicator Lights on Blue



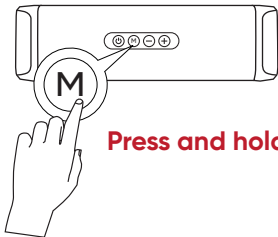
## Step 3: Indicator Light Instructions

The blue light blinks quickly means bluetooth is ready for connection;

The blue light blinks slowly means bluetooth is connected while no audio is being played.

## Step 5: Disconnect Bluetooth Quickly

If you want to connect another Bluetooth device, please press and hold BT button or M button on soundbar for one second to disconnect bluetooth from the current device.

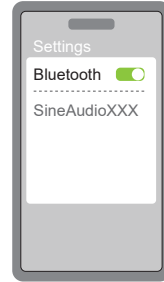


Press and hold 2S

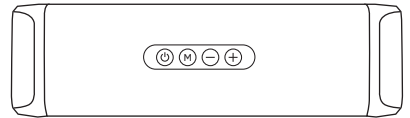
Step 6: Please max the volume of TV or other audio sources, and then adjust the volume of soundbar

## Step 2: Connecting Devices via Bluetooth

Turn on the Bluetooth feature and select SineAudio DSXXXX V1.X from your device list.

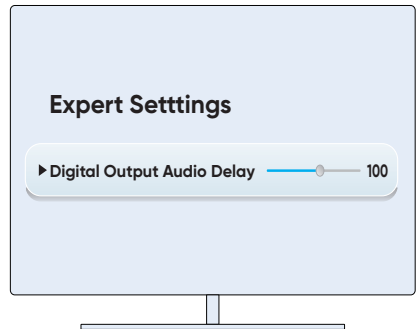


33feet(10M)



## Step 4: If Audio and Video Out of Sync

If the audio is not synchronized with the video in Bluetooth connection mode, you can try adjusting the audio output delay in your TV settings.(Depends on your TV)

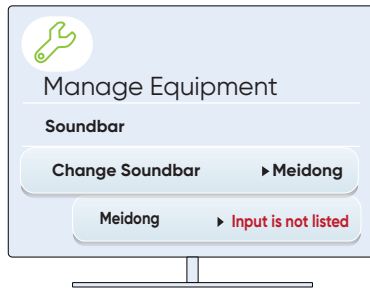


(Refer to your TV's manual for more information)

# Remote Compatibility

(Batteries Not Included)

## 1: How to Pair Fire TV Remote with Soundbar Remote



If you are using a Fire TV stick or Fire TV cube, follow these steps to control the soundbar with your TV remote:

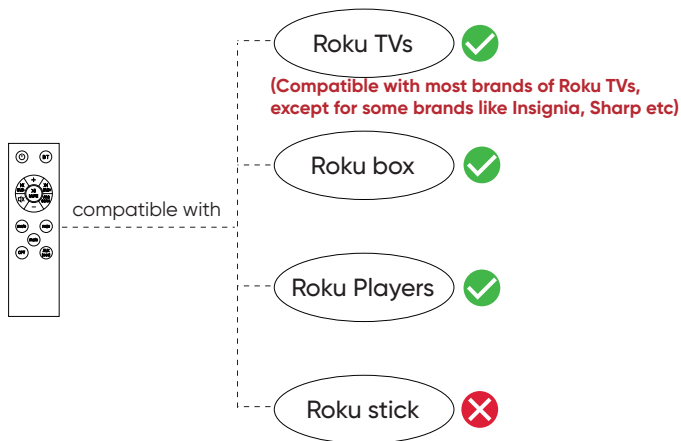
Set>Equipment Control>Manage Equipment>Soundbar>Change Soundbar>Meidong>Input is not listed

If your soundbar automatically switches from the current connection mode to other modes after successful pairing with Fire TV/Stick, please follow these steps to resolve the issue :

Go to Settings > Equipment Control > Manage Equipment > Fire TV > Soundbar Input> None Selected

## 2: Remotes compatible with Roku box or Roku TVs are provided for free

Please contact us via after sales email [support@sineaudio.com.cn](mailto:support@sineaudio.com.cn) and let us know which remote you need (remote for Roku TV or Roku box) and the brand of your TV.



## 3: The remote control is compatible with Google Chromecast Remote.

Setting > Remote Accessories > Set up Remote Buttons >Add device > Soundbar >Saiyin

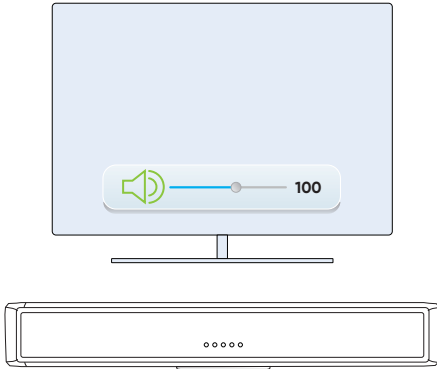
The remote control is compatible with **GE UltraPro and Philips universal remotes** that support code list 6 (code: 3106)

The remote control is also compatible with **RCA universal remote** that Revision Number is R341U1 (code: 87164)

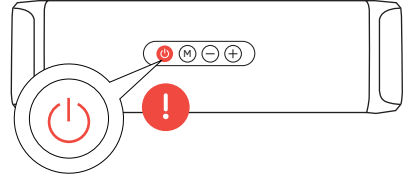
**Make sure your Universal Remote Control supports soundbar and select the correct model and version. Please contact your Universal Remote Control seller for details**

# Troubleshooting

**1: It is recommended that the volume of the audio source set greater than 50%, and then adjust the volume of soundbar.**



**2: Can't Power On**



① Please put new batteries into remote, and if it does not work either, please try power button on soundbar.

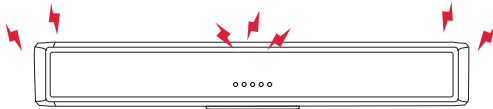
② Please check whether the power-on button on the soundbar is stuck, or the power adapter is properly plugged into socket.

③ Please contact us via after sales.

**Email: [support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)**

**3: Static and Noise**

All set up while the soundbar has no sound, or the soundbar has only static noise



① Soundbar does not support Dolby and DTS, please kindly disable Dolby and DTS on both of your TV and set-top box like Roku box, Fire Stick etc.

② Please try setting digital audio output format to PCM/StereoSound/Non-surround.

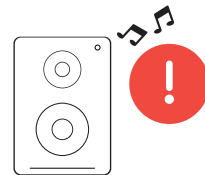
③ In order to reduce the bottom noise at low volume, please do not minimize the volume of the audio source, it is recommended that the volume of the audio source set greater than 50%, and then adjust volume of soundbar.

④ Make sure that the cables are fully and properly plugged into TV and soundbar.

⑤ Please note when connecting with an audio cable:  
1. Dirty or rusty audio output ports on the TV may cause noise, low volume, or no sound.

2. Improperly inserted or loose audio plugs may also cause noise, low volume, or distortion.

**4: Sound Quality Issues**



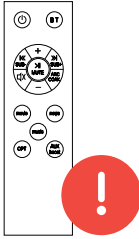
All set up while the soundbar has no sound, or the soundbar has only static noise.

① If you feel the bass is too heavy or the vocals are not enough, press the music or news button on the remote control.

② If distortion or sound quality problems occur, please contact our customer service in time. (**[support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)**)

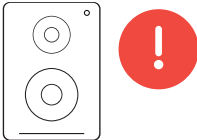
# Troubleshooting

## 5: Remote Stops Working



- ① Please contact us via: (support@sineaudio.com.cn) to get a free replacement remote control. (The remote does not come with batteries)
- ② The IR code of the remote control is not compatible with universal remotes or TV remotes. (The remote is compatible with Fire TV remote by choosing "Meidong" as brand of soundbar).

## 7: Stops Working



The product comes with a complimentary one-year replacement policy.

If you experience any issues or if the product you received stops working within a year, please reach out to our customer service team for a free replacement.

[support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)

## 6: Bluetooth Connection Issues



- ① Please make sure the soundbar is not connected with any other Bluetooth devices. If the soundbar is connected with smart phone via bluetooth, you will have to press and hold BT on remote for one second to disconnect and then connect with TV again.
- ② More problems please contact us via: [support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)
- ③ Optical cable is recommended to connect with your TV as Bluetooth connection may cause audio delay.
- ④ If the Pause/Start/Mute button is not working under Bluetooth mode, It is probably due to that the source devices do not support Bluetooth AVCRP protocols.

## 8: Three Sound Effects

	Treble	Vocal	Bass	Virtual Surround
Movie	+	-	Deep	++
Music	-	+	Powerful	+
News	-	+++	Weak	-

Three sound effects are designed for three different scenarios to ensure that these effects sound good in their respective applications.

We minimized the differences between them because if the differences were significant, it could result in either low volume due to attenuation or high distortion due to excessive enhancement.

If you have any comments or suggestions, please contact us, we will continue to optimize and improve our sound algorithms!  
[support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)

# Troubleshooting

## 9: Free Additional Accessories Available Upon Request:

If you need any of the following accessories, you can get them free of charge by contacting us:

1. Extension Cord  
Extends the connection cable for the subwoofer.
2. 3.5mm to RCA Cable

## 10: Soundbar Not Working Properly

**Issue:** The soundbar input mode automatically switches when controlled by the Fire TV/stick remote

**Solution:** Go to Settings > Equipment Control > Manage Equipment > Fire TV > Soundbar Input> None Selected

The product comes with a complimentary one-year replacement policy.

If you experience any issues or if the product you received stops working within a year, please reach out to our customer service team to get a free replacement.

**[support@sineaudio.com.cn](mailto:support@sineaudio.com.cn)**